

Location: Nimes, France. GeoBlue member from Arizona was in southern France on vacation with spouse; they were touring important architecture from the Roman Empire.

Product Purchased: Multi Trip

Medical Situation: While attempting to take a photograph, member fell off a ledge, suffering a severe fracture to leg and was taken immediately by ground ambulance to a public acute facility nearby, the Hôpital Universitaire Carémeau in Nimes.

Diagnosis: Broken femur, with severe ligament tears.

Action: Due to the acute nature of the injury, immediate surgery and rod insertion to repair the break is recommended. GeoBlue's medical assistance team screens and approves for appropriateness of care. GeoBlue arranges direct billing at the hospital to cover the expenses. Following surgery, the patient requires inpatient care for 5 days. GeoBlue monitors the patient's condition throughout hospital stay.

Outcome: Once the member is medically cleared to fly, GeoBlue coordinates travel back to the U.S. for both the member and spouse. This coordination includes arranging for upgraded, more comfortable seating and wheelchair assistance.

GeoBlue Value

Medical services in France	\$8,100.00
Travel Arrangements	\$16,000.00
Total Incurred Expenses	\$24,100.00

Premium paid for Multi Trip Plan \$349.00