

Location: Torremolinos, Spain – GeoBlue member travels from Florida to Torremolinos for a two month vacation.

Product Purchased: Multi Trip

Medical Situation: 72 year old member with a history of Alzheimer’s Disease and atrial fibrillation experienced dizziness and bleeding and suffered a loss of consciousness. He was admitted to a local hospital for diagnosis and treatment.

Diagnosis: Gastric bleeding

Action: After an initial evaluation, the member was admitted to the Intensive Care Unit (ICU). GeoBlue’s Medical Director consulted with the attending physician in Spain. A gastroscopy indicated evidence of polyps at the bulbar level, and the bleeding subsequently stopped. The patient was transferred to a semi-private room once he regained consciousness, but remained disoriented. His condition was monitored on a daily basis by GeoBlue’s Medical Director. Although the facility was not under contract, the hospital agreed to invoice GeoBlue for all medical services. After a two week hospitalization, the attending physician indicated the patient was fit to fly back to the U.S., but required a nurse to accompany him due to his confused state and weakened medical condition.

Outcome: After hospital discharge in Spain, the member was medically evacuated to the U.S., accompanied by a nurse in business class seating. He was re-admitted to a hospital in Florida under the care of his family physician. GeoBlue arranged and paid for the hospital charges in Spain, the medical evacuation and the nurse escort.

GeoBlue Value

Hospital charges in Spain	\$21,308.00
Medical evacuation including business class upgrade and nurse escort	\$25,375.00
Total Incurred Expenses	\$46,683.00
Annual Premium paid for Multi Trip Plan \$179.00	